



PRESS RELEASE

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FOR IMMEDIATE RELEASE

2016 FBO SURVEYS RANK MERIDIAN #1 IN NORTHEAST

Teterboro, NJ, May 12, 2016 – Meridian, the award-winning private aviation company based at Teterboro Airport, is pleased to announce that its FBO, Meridian Teterboro, has been voted the top FBO in the Northeast by *Aviation International News* (AIN) and *FltPlan.com* in 2016. Additionally, Meridian was voted the best FBO at Teterboro Airport in the *Professional Pilot* (ProPilot) PRASE Survey. All three of these industry surveys are well-respected and the entire staff is honored to be recognized for its exceptional service.

Meridian was voted in the top 10% of all US FBOs in the AIN survey, while ProPilot readers ranked Meridian as the 14th best US FBO. Pilots' Choice Awards by FltPlan.com rated Meridian #3 among its Top 50 US FBOs. The AIN and ProPilot surveys also measure individual customer service, and the company is proud to say that both Betsy Wines and Victor Seda continue to be recognized for their outstanding efforts. AIN recognized Betsy Wines for going 'Above & Beyond', while ProPilot had both Wines and Seda ranked in the Best CSR category. The pair has been together in the Top 5 of the Best CSR category for the past 10 years.

Steve Chandoha, Meridian Teterboro President, credits his team as the main reason for the continuing high marks the company receives. "Our entire FBO team, from Security to Customer Service to Line Service, understands that we

must treat our customers as individuals. Betsy and Victor continuously demonstrate these values with their work ethic and attention to detail. I am very proud of them, and the entire staff of Meridian Teterboro.”

“Exceptional service is the cornerstone of our corporate culture here at Meridian, and we are very pleased that our customers and colleagues see and appreciate that commitment,” said Betsy Wines, Vice President of Customer Service & Human Resources. “We are honored that they have named us the top FBO at the airport, as well as recognizing us as one of the leading FBOs nationwide.”

Ken Forester, Meridian CEO, summed up his appreciation of these survey results by saying, “I am proud of the entire team that works to exceed expectations every day. It is important to us that every pilot and passenger feels welcomed and valued when they arrive at Meridian. We understand that customers have choices when they fly into Teterboro, and we truly appreciate their business.”

About Meridian:

Meridian is a full-service, private aviation company based at Teterboro Airport (TEB) in Teterboro, NJ, located just minutes from New York City. Meridian owns and operates businesses that include Air Charter, Aircraft Management, Aircraft Maintenance, and a world-class Executive Terminal / FBO. We also have charter sales offices located at Van Nuys Airport (VNY) and Sonoma County Airport (STS) in California. In 2016, the company is planning to open its second FBO at Hayward Executive Airport (HWD) in Hayward, CA.

Meridian has earned numerous industry awards and accolades for its exceptional service and high safety standards: 2016 Top Rated FBO in Northeast by AIN FBO Survey; 2016 Top US FBO in Northeast by FltPlan.com; 2016 Best FBO at TEB by *Professional Pilot* PRASE Survey; 2016 Best CSRs by *Professional Pilot* PRASE Survey (#3 for Betsy Wines and #5 for Victor Seda); ARG/US Platinum Rated; IS-BAO Registered (Stage 2); Wyvern Wingman Certified.

For more information, please visit our website at www.meridian.aero or call us at 201-288-5040.

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The Meridian Teterboro staff is honored by the 2016 FBO survey results.