



## PRESS RELEASE

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### FOR IMMEDIATE RELEASE

## **MERIDIAN NAMED #1 FBO IN NORTHEAST AND AT TETERBORO AIRPORT IN 2017 FBO SURVEYS**

Teterboro, NJ, May 17, 2017 – Meridian, the award-winning private aviation company, is pleased to announce that its Fixed Base Operation (FBO) in Teterboro has again been voted the top FBO in the Northeast by readers of *Aviation International News (AIN)* and by registered members of *FltPlan.com* in their 2017 FBO surveys. Readers of *Professional Pilot (ProPilot)* again recognized two of our customer service representatives among the top four in the nation in its annual PRASE Survey. Meridian was also voted the #1 FBO at Teterboro Airport in all three surveys. These industry surveys are well-respected and the entire staff is honored to be recognized for its exceptional service.

Meridian was voted in the top 10% of all US FBOs in the AIN survey, while *FltPlan.com*'s Pilots' Choice Awards rated Meridian #8 among its Top 50 US FBOs. *ProPilot* readers ranked Meridian among the top 20 Best US FBOs. The AIN and *ProPilot* surveys also measure individual customer service, and the company is proud to say that both Betsy Wines and Victor Seda continue to be recognized for their outstanding efforts. AIN recognized Betsy Wines for going 'Above & Beyond', while *ProPilot* had both Wines and Seda ranked #1 and #3 respectively in the Best CSR category. This is the 17<sup>th</sup> time that Betsy has been voted Best CSR by *ProPilot* readers, and 2017 marks the 11<sup>th</sup> year in a row that Betsy and Victor have been together in the Top 5 of the category.

Steve Chandoha, Meridian Teterboro President, credits his team as the main reason for the continuing high marks the company receives. "Our entire FBO team, from Security to Customer Service to Line Service, understands that we must treat our customers as individuals. Betsy and Victor continuously demonstrate these values with their work ethic and attention to detail. I am very proud of them, and the entire staff of Meridian Teterboro."

"Exceptional service is the cornerstone of our corporate culture here at Meridian, and we are very pleased that our customers and colleagues see and appreciate that commitment," said Betsy Wines, Vice President of Customer Service & Human Resources. "We are honored that they have named us the top FBO at the airport, as well as recognizing us as one of the leading FBOs nationwide."

Ken Forester, Meridian CEO, summed up his appreciation of these survey results by saying, "I am proud of the entire team that works to exceed expectations every day. It is important to us that every pilot and passenger feels welcomed and valued when they arrive at Meridian. We understand that customers have choices when they fly into Teterboro, and we truly appreciate their business."

## **About Meridian**

Meridian is a full-service, private aviation company headquartered at Teterboro Airport (TEB) in Teterboro, NJ, located just minutes from New York City. Meridian owns and operates businesses that include Air Charter, Aircraft Management, Aircraft Maintenance, and two world-class Executive Terminals / FBOs. In 2016, the company opened its second FBO at Hayward Executive Airport (HWD) in Hayward, CA. Meridian also has charter sales offices located at Van Nuys Airport (VNY) and Sonoma County Airport (STS) in California.

Meridian has earned numerous industry awards and accolades for its exceptional service and high safety standards, including: 2017 Top Rated FBO in Northeast by AIN FBO Survey; 2017 Top US FBO in Northeast by FltPlan.com; 2017 Best CSRs by *Professional Pilot* PRASE Survey (#1 for Betsy Wines and #3 for Victor Seda); 2017 Best FBO at Teterboro Airport by *Aviation International News*, *Professional Pilot*, and FltPlan.com surveys; ARG/US Platinum Rated; Wyvern Wingman Certified; IS-BAO Registered (Stage 2).

For more information, please visit our website at [www.meridian.aero](http://www.meridian.aero) or call us at 201-288-5040.

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**The Meridian Teterboro staff is honored by the 2017 FBO survey results.**