



## PRESS RELEASE

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### FOR IMMEDIATE RELEASE

## MERIDIAN RANKS AMONG BEST IN FBO SURVEYS

Teterboro, NJ, April 9, 2012 – Meridian Teterboro, the family-owned FBO based at Teterboro Airport (TEB) near New York City, has once again been ranked among the best FBOs in the country. Recent results from two popular industry surveys, the Professional Pilot 2012 PRASE Survey, and the Aviation International News (AIN) 2012 FBO Survey, confirmed the FBO’s commitment to outstanding customer service.

The ProPilot survey ranked Meridian 12<sup>th</sup> nationally among Best US FBOs, and 7<sup>th</sup> among the Best Independent FBOs. In both categories, Meridian was ranked highest among Teterboro FBOs. In the category of Best FBO CSR, Betsy Wines returned to the #1 spot, while Victor Seda was close behind, placing #5 among Best CSRs. Meridian Teterboro was the only FBO to have two CSRs represented in this category of Top 6.

Steve Chandoha, FBO President, credits the performance of his team to the personal touch his long tenured staff brings to the table. “With the longevity of our employees, we can really get to know our customers well and customize the service packages that we offer them”.

In the AIN survey, Meridian received a rating which placed it in the Top 10% of all FBOs in the US, and first among all New York Metro Area FBOs. The rating

system included categories of Line Service, Passenger Amenities, Pilot Amenities, Facilities, and an Overall rating. In addition, Meridian received 187 evaluations, the highest number of evaluations received by one FBO. According to AIN, there were 1,639 FBOs that were evaluated by at least one respondent.

Ken Forester, Meridian CEO and Owner, says, "The AIN Survey confirms what we at Meridian strive for everyday. It means going beyond customer satisfaction and exceeding expectations."

About Meridian:

Meridian is a full-service, private aviation company based in Teterboro, NJ, located just minutes from New York City. The company has earned numerous industry awards and accolades for its outstanding service and state-of-the-art facility. Meridian owns and operates businesses that include Aircraft Management, Aircraft Maintenance, Air Charter, and a world-class Executive Terminal / FBO that was completed in 2006.

For more information, please visit our website at [www.meridian.aero](http://www.meridian.aero) or call us at 201-288-5040.

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