



PRESS RELEASE

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FOR IMMEDIATE RELEASE

MERIDIAN VOTED #1 FBO IN THE US, #1 AT TETERBORO IN THREE FBO SURVEYS

Teterboro, NJ, May 8, 2013 – Meridian Teterboro has once again been voted # 1 FBO in the country by Flight Plan.com, and is the top ranked FBO at Teterboro Airport (TEB) in the AIN and *ProPilot* surveys. Betsy Wines was voted # 1 Best Customer Service Representative (CSR) for the 15th year. Victor Seda, close behind, earned the # 4 spot. Now, for the 7th year in a row, Meridian Teterboro has had two CSRs in the top five slots.

Betsy Wines, VP Customer Service & Human Resources, had this to say, “We are truly honored to receive this award for four straight years. We strive to meet and exceed the expectations of our customers every day. However, we know our work isn’t done. We are continuously working on ways to improve the pilot’s experience when they visit us.”

Steve Chandoha, Meridian Teterboro President, says, “We are proud of our entire FBO staff. They understand that every customer is unique, with their own specific set of needs. Betsy and Victor continue to define our values with their work ethic. They really enjoy meeting and helping each person that walks through our doors. People can feel that, and I think that makes all the difference.”

Ken Forester, CEO, acknowledged the survey results by saying, “I am humbled by the overwhelming response of our customers and friends, and I am proud of our team that works tirelessly to exceed expectations. It’s very important to us that every pilot and passenger feels welcomed and valued. We understand that customers have many choices when they fly into Teterboro, and we truly appreciate their business.”

About Meridian:

Meridian is a full-service, private aviation company based in Teterboro, NJ, located just minutes from New York City. The company has earned numerous industry awards and accolades for its outstanding service and state-of-the-art facility. Meridian owns and operates businesses that include Air Charter, Aircraft Management, Aircraft Maintenance, and a world-class Executive Terminal / FBO.

For more information, please visit our website at www.meridian.aero or call us at 201-288-5040.

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