



## PRESS RELEASE

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### FOR IMMEDIATE RELEASE

## **MERIDIAN TETERBORO VOTED AMONG BEST FBOS IN 2019**

Teterboro, NJ, May 7, 2019 – Meridian, the award-winning private aviation company, is pleased to announce that it has been recognized as one of the nation’s best FBOs by two of the leading industry surveys for 2019. The company’s Fixed Base Operator (FBO) in Teterboro was voted in the top 5% of all US FBOs, as well as the #1 FBO in the Northeast, by readers of *Aviation International News* (AIN) in its annual FBO survey. Readers of *Professional Pilot* (ProPilot) also voted Meridian Teterboro among the best FBOs in this year’s annual PRASE Survey.

In addition to ranking the FBOs, both surveys also measure individual performance. Meridian is proud to say that both Betsy Wines and Victor Seda continue to be recognized for their unwavering dedication to customer satisfaction. AIN voters distinguished Betsy Wines for routinely going “Above & Beyond”, while the ProPilot survey acknowledged both customer service representatives for their efforts. Wines ranked #2 and Seda ranked #4 in the Best CSR category, and 2019 marks the 13<sup>th</sup> year in a row that the two colleagues have been voted together in the top of the category.

“It’s gratifying to know that our efforts are appreciated,” said Ken Forester, Meridian’s CEO. “We know customers have options when flying into Teterboro, and I am proud of Betsy and Victor and the entire team who make every pilot and

passenger feel welcomed. Our customers enjoy coming to Meridian because of the personal commitment we make to each customer and to each other.”

The 2019 AIN FBO Survey results were released on April 1, and the results of the *Professional Pilot* PRASE Survey were released on April 29. Meridian was again named the highest ranking FBO at Teterboro Airport in both surveys.

“These industry surveys are well-respected. The entire Meridian TEB team is honored to be recognized for our exceptional service,” Forester added. “We sincerely thank our customers for their support and confidence in us.”

## **About Meridian**

Meridian is an award-winning, private aviation company with locations at Teterboro Airport (TEB) near New York City, and Hayward Executive Airport (HWD) near San Francisco. Meridian owns and operates businesses that include FBOs, Private Air Charter, Aircraft Management, and Aircraft Maintenance. We also have charter sales offices located at Van Nuys Airport (VNY) and Sonoma County Airport (STS) in California.

Meridian Teterboro has earned numerous industry awards and accolades for its exceptional service: 2019 AIN FBO Survey - Top 5% FBO in the Americas and #1 FBO in Northeast; 2019 *Professional Pilot* PRASE Survey - Top 13 Best FBOs in US, Top 6 Best Independent FBOs in US, and Best CSRs (Betsy Wines and Victor Seda); 2018 Pilots’ Choice Awards - #1 US FBO in Northeast. Meridian was voted #1 FBO at Teterboro Airport in all three surveys.

Meridian Air Charter has one of the best safety standards in the industry. In addition to our own Safety Management System (SMS), we regularly undergo rigorous third-party audits conducted by the industry’s leading vendor and international industry auditing associations. Meridian is one of only 140 operators worldwide to hold the ARG/US Platinum rating, the highest level awarded. We are also IS-BAO Stage 2 Certified and IATA TCO Approved. We maintain the Wyvern Wingman Certification, which only 103 operators currently hold worldwide.

For more information, please visit our website at [www.meridian.aero](http://www.meridian.aero) or call us in Teterboro, NJ, at 201-288-5040, or in Hayward, CA, at 510-674-2500.

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A ramp view of Meridian's terminal and hangar at Teterboro Airport (KTEB)



The Meridian Teterboro Customer Service Team



The Meridian Teterboro Line Service Team