



PRESS RELEASE

Contact:

Kirk Stephen, Director of Marketing
Meridian
485 Industrial Avenue
Teterboro, NJ 07608
201-288-5459 x253
www.meridian.aero
kirk.stephen@meridian.aero

FOR IMMEDIATE RELEASE

MERIDIAN TETERBORO HONORED AS ONE OF THE BEST FBOs

Teterboro, NJ, April 23, 2020 – Meridian, the award-winning private aviation company, is pleased to announce that it has again received recognition as one of the nation’s top FBOs in the industry’s leading surveys. The company’s Fixed Base Operator (FBO) in Teterboro (TEB) was voted in the top 5% of all US FBOs, as well as the #1 FBO in the Northeast and at TEB, by readers of *Aviation International News* (AIN) in its annual FBO survey. For the second year in a row, Meridian was the airport’s only FBO to rank in the top 5% of the AIN survey. The rankings are a result of customer feedback on facilities, passenger amenities, pilot amenities, line service and customer service representatives (CSRs), which are averaged to reach the FBOs’ final scores.

Meridian was also recognized as a top FBO by *Professional Pilot’s* (ProPilot) annual PRASE Survey. In addition to being rated one of the best independent FBOs in the country, the PRASE Survey ranked Meridian as the #1 FBO at TEB, the NYC Metro area and the Northeast. The survey once again recognized two of Meridian’s CSRs as among the best in the nation. For the 14th year in a row, Betsy Wines and Victor Seda have both been ranked in the top 5 for their “can-do attitude” and their strong commitment to excellence. Meridian is also proud to acknowledge that Betsy has been the #1 CSR in the PRASE Survey 19 times. AIN also quoted Betsy in a feature called *Advice from CSR All Stars* for her view on what makes a good customer service representative.

“Every member of our team, from Line Service to Security to our CSRs, is committed to delivering excellence each and every day,” said Steve Chandoha, Meridian Teterboro President. “Our people are the difference and I think our customers value that. I’m very proud of Betsy and Victor and the entire staff at Meridian Teterboro.”

“We sincerely thank our customers for their support and confidence in us,” said Ken Forester, Meridian’s CEO. “We know customers have options when flying into Teterboro, and I am proud of the entire team who make every pilot and passenger feel welcomed. We look forward to continuing to serve you for many years to come. We are committed to safe and healthy operations during this challenging time and have enhanced our procedures and implemented strict precautions at our facilities and onboard aircraft. Meridian is here for you and we continue to support our customers.”

About Meridian

Meridian is an award-winning, private aviation company with locations at Teterboro Airport (TEB) near New York City, and Hayward Executive Airport (HWD) near San Francisco. Meridian owns and operates businesses that include FBOs, Private Air Charter, Aircraft Management, and Aircraft Maintenance. We also have charter sales offices located at Van Nuys Airport (VNY) and Sonoma County Airport (STS) in California, and Opa-Locka Executive Airport (OPF) in Miami, FL.

Meridian Teterboro has earned numerous industry awards and accolades for its exceptional service: 2020 AIN FBO Survey - Top 5% FBO in the Americas and #1 FBO in Northeast; 2020 *Professional Pilot* PRASE Survey - Top 20 Best FBOs in US, Top 10 Best Independent FBOs in US, and Best CSRs (Betsy Wines and Victor Seda). Meridian was voted #1 FBO at Teterboro Airport in both surveys. Both Meridian Teterboro and Meridian Hayward are CAA Preferred FBOs at their respective airports, and both are IS-BAH certified.

Meridian Air Charter has one of the best safety standards in the industry. In addition to our own Safety Management System (SMS), we regularly undergo rigorous third-party audits conducted by the industry’s leading vendor and international industry auditing associations. Meridian is one of only 141 operators worldwide to hold the ARG/US Platinum rating, the highest level awarded. We are also IS-BAO Stage 2 Certified and IATA TCO Approved. We maintain the Wyvern Wingman Certification, which only 103 operators currently hold worldwide.

For more information, please visit our website at www.meridian.aero or call us in Teterboro, NJ, at 201-288-5040, or in Hayward, CA, at 510-674-2500.

#



Ramp view of Meridian Teterboro