



PRESS RELEASE

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FOR IMMEDIATE RELEASE

MERIDIAN VOTED AMONG TOP FBOs in 2018

Teterboro, NJ, December 31, 2018 – Meridian, the award-winning private aviation company, is pleased to announce that it again received top industry recognition in 2018. The company's Fixed Base Operator (FBO) in Teterboro was again voted the top FBO in the Northeast by readers of *Aviation International News* (AIN) and by registered members of FltPlan.com in their 2018 FBO surveys. Readers of *Professional Pilot* (ProPilot) once again recognized two of Meridian's customer service representatives among the top five in the nation in its annual PRASE Survey. The FBO was also ranked #1 at Teterboro Airport in all three surveys. These industry surveys are well-respected and the entire staff is honored to be recognized for its exceptional service.

Meridian was voted in the top 10% of all US FBOs in the AIN survey, while FltPlan.com's Pilots' Choice Awards rated Meridian #10 among its Top 50 US FBOs. ProPilot readers ranked Meridian among the top 15 Best US FBOs. The AIN and ProPilot surveys also measure individual customer service, and the company is proud to say that both Betsy Wines and Victor Seda continue to be recognized for their outstanding efforts. AIN recognized Betsy Wines for routinely going 'Above & Beyond', while ProPilot had both Wines and Seda ranked #1 and #5 respectively in the Best CSR category. This is the 18th time that Betsy has been voted Best CSR by ProPilot readers, and 2018 marks the 12th year in a row that Betsy and Victor have been together in the top of the category.

“Our entire team understands the importance of providing outstanding customer service in everything we do,” said Steve Chandoha, Meridian Teterboro President. “Every member of the team, from Line Service to Security to our CSRs, is committed to delivering excellence each and every day. Betsy and Victor exemplify these values with their strong work ethic and attention to detail. I am very proud of them, and the entire staff of Meridian Teterboro.”

“Meridian’s corporate culture is built on providing exceptional customer service,” said Betsy Wines, Vice President of Customer Service & Human Resources. “It is an honor to be recognized by our customers and industry colleagues for our commitment to excellence. We consider it a privilege to serve our customers and truly appreciate their recognition as the top FBO at Teterboro as well as one of the leading FBOs nationwide.”

“We are truly appreciative of being so favorably recognized in the industry’s annual FBO surveys,” added Ken Forester, Meridian CEO. “I am proud of the entire team that works to exceed expectations every day. We know customers have choices when they fly into Teterboro, and we are committed to making every pilot and passenger feel welcomed and well cared for when they arrive at Meridian.”

About Meridian

Meridian is an award-winning, private aviation company with locations at Teterboro Airport (TEB) near New York City, and Hayward Executive Airport (HWD) near San Francisco. Meridian owns and operates businesses that include FBOs, Air Charter, Aircraft Management, and Aircraft Maintenance. We also have charter sales offices located at Van Nuys Airport (VNY) and Sonoma County Airport (STS) in California.

Meridian has earned numerous industry awards and accolades for its exceptional service: 2018 AIN FBO Survey: Top 10% FBO in the Americas; #1 FBO in Northeast; 2018 *Professional Pilot* PRASE Survey: Among Top 15 Best FBOs in US; Among Top 7 Best Independent FBOs in US; Best CSRs (#1 for Betsy Wines and #5 for Victor Seda); 2018 Pilots’ Choice Awards by FltPlan.com: #1 US FBO in Northeast; Among Top 10 FBOs in US; Meridian was ranked #1 FBO at Teterboro Airport in all three surveys.

Meridian’s safety standard is one of the best in the industry. In addition to our own internal evaluation program, we also regularly undergo rigorous third-party audits conducted by the industry’s leading vendor and international industry auditing associations. Meridian is one of only 135 operators worldwide to hold the ARG/US Platinum rating, the highest level awarded. We are also IS-BAO Stage 2

Certified and IATA TCO Approved. We maintain the Wyvern Wingman Certification, which fewer than 100 operators currently hold worldwide.

For more information, please visit our website at www.meridian.aero or call us in Teterboro, NJ, at 201-288-5040, or in Hayward, CA, at 510-674-2500.

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Meridian Teterboro is located at Teterboro Airport, near New York City. In 2018, the FBO was voted the #1 FBO in the Northeast by the annual AIN FBO Survey and Pilots' Choice Awards. It was also ranked the top FBO at Teterboro Airport in the AIN FBO Survey, the *Professional Pilot* PRASE Survey, and the Pilots' Choice Awards by FltPlan.com.