



PRESS RELEASE

FOR IMMEDIATE RELEASE

Meridian Ranks Among Top FBOs in Industry Surveys *Hayward and Teterboro Both Receive Recognition for Outstanding Service*

Teterboro, NJ, May, 18, 2022 – Meridian, the award-winning private aviation company, is pleased to again be recognized among the nation’s best Fixed Base Operators (FBO) in two of the industry’s leading surveys. In the *Aviation International News* (AIN) annual FBO survey, Meridian Teterboro was voted among the Top 5% of all FBOs in the Americas and was the only FBO from the Northeast region, which includes the NYC metro area, recognized in that category. Meridian’s West Coast FBO, Meridian Hayward, was ranked in the Top 10% for the first time, and was listed among the Top 3 FBOs in the San Francisco/Oakland area.

In the *Professional Pilot* (ProPilot) annual PRASE survey, Meridian was rated the #1 FBO at Teterboro Airport and ranked #13 among all US FBOs. Meridian was also voted the #7 Best Independent FBO in the country. Meridian is the only independently owned FBO at TEB, and has operated under the same family ownership since 1946.

Both surveys also recognize individual customer service performance, and Meridian is proud that several of our employees were honored. Victor Seda, Customer Service Manager at Meridian TEB, ranked #3 among the best Customers Service Representatives (CSR) in the ProPilot survey, while two other CSRs were acknowledged by AIN in the “Above and Beyond” category. Jenny Deitschman, Customer Service Supervisor at Meridian HWD, and Betsy Wines, VP of Customer Service at Meridian TEB, were both recognized for their dedication, commitment to excellence and always putting the customer first.

“Since Meridian Hayward opened its doors in 2016, our team has worked hard to provide the same level of outstanding service that customers have come to expect from Meridian,” said Carlos Rodriguez, Hayward’s General Manager. “We are honored that our customers appreciate our efforts and rate our FBO so highly.”

“It is rewarding that our continued commitment to be the best is recognized and appreciated by our customers,” said Steve Chandoha, Meridian President. “We

are proud of our legacy of exceptional service and sincerely thank our customers for their support and confidence in us.”

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About Meridian

Meridian is an award-winning, private aviation company with Fixed Base Operator (FBO) locations at Teterboro Airport (TEB) near New York City, and Hayward Executive Airport (HWD) near San Francisco. The company also offers aircraft detailing, cleaning and decontamination services at its Teterboro facility.

Meridian has earned numerous industry awards and accolades for its exceptional service: 2022 AIN FBO Survey – Meridian Teterboro ranked in the Top 5% among FBOs in the Americas and was voted the #1 FBO in the Northeast; Meridian Hayward was ranked in the Top 10% of FBOs in the Americas and #3 in the San Francisco/Oakland area. 2022 *Professional Pilot* PRASE Survey – Meridian Teterboro was voted the #13 Best FBO in US and #7 Best Independent FBO. Meridian was rated the #1 FBO at Teterboro Airport in both surveys.

Meridian facilities have been recognized for achieving some of the highest safety standards in the industry. Both Meridian Teterboro and Meridian Hayward are CAA Preferred FBOs at their respective airports, IS-BAH certified, NATA Safety 1st and NATA Safety 1st Clean approved. In addition, Meridian Teterboro is an accredited GBAC STAR™ Facility.

Meridian celebrated its 75th anniversary in 2021. The company's roots at Teterboro Airport date back to 1946. In 2016, Meridian opened its West Coast location in Hayward, CA. For more information, please visit our website at meridian.aero or call us in Teterboro, NJ, at 201-288-5040, or in Hayward, CA, at 510-674-2500.

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